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For Immediate Release

# NEWS RELEASE

## **Millers Mutual Insurance VP of Sales & Agency Relations to Retire After 40+ Years in the Industry**

HARRISBURG, PA — Caroline Raneri, Vice President of Sales and Agency Relations at Millers Mutual, will retire on March 31, 2025, after an illustrious 40+ year career in the insurance industry. Caroline’s dedication and leadership have left a lasting impact on both Millers Mutual and the broader insurance community.

Caroline joined Millers Mutual in the summer of 2015 as the Agency Sales and Relationship Leader. In 2019, she was promoted to Vice President of Sales and Agency Relations, bringing a wealth of knowledge and leadership to the department. During her tenure, she oversaw agency relations, contracts, compensation plans, distribution channels, and the in-house brokerage, Riverside Brokerage Services. Her strategic initiatives played a pivotal role in ensuring the future growth of Millers Mutual.

"Caroline has been an invaluable member of the Millers Mutual Senior Leadership Team for nearly a decade, and her leadership, dedication, and strategic vision have helped shape the success of our sales department," said Jeff Pratt, President & CEO. "Her impact on our organization and the industry is immeasurable, and we are grateful for her many years of service. While we will certainly miss her leadership, we wish her all the best in this well-deserved next chapter."

With over 40 years of experience in the insurance industry, Caroline has been instrumental in market expansion, alternative distribution research, and team development. Prior to joining Millers, she held various executive roles, overseeing operations, staffing, and multiple offices. She led office reorganization projects, established a small business unit, and centralized customer distribution and service.

As Caroline transitions into retirement, we extend our deepest gratitude for her many contributions to Millers Mutual and the insurance industry. Her legacy of leadership will continue to inspire us.

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Effective February 1, 2025, Chris Campbell stepped into the role of Vice President of Sales and Agency Relations, bringing his own experience and leadership to ensure the continued success of our sales department.

*Media inquiries should be directed to Katie Gouldner, Marketing Program Manager at [kgouldner@millersinsurance.com](mailto:kgouldner@millersinsurance.com) or 717.480.1696.*

***About Mutual Millers***

*Millers Mutual Insurance, based in Harrisburg, Pennsylvania, is the niche property & casualty insurer that brings stability to multifamily housing. As a carrier that's dedicated to understanding the intricacies of the niche, we believe our singular focus on multifamily housing results in the kind of comprehensive, stable coverage our agents—and their multifamily clients—deserve. We currently serve commercial policyholders in Pennsylvania, Delaware, Maryland, North Carolina, Ohio, Virginia, and Washington, D.C., through a network of independent agents.*

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