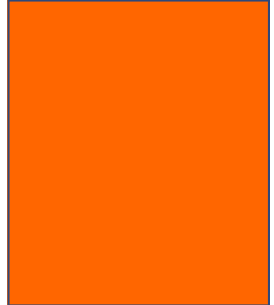


Pennsylvania Association of Mutual Insurance Companies

PAMIC Information Systems Roundtable

Monday, April 27, 2009
Penn National Insurance
Harrisburg, PA



PAMIC

Agenda

8:30 AM

Registration/Continental Breakfast

9:00 AM

Greetings/Introduction

9:15 AM – 10:35 AM

Presentation: Real Time Agency Automation

Jeff Yates, Executive Director of IIABA's ACT

Lisa Parry-Becker, VP of William B. Parry & Son, LTD

The presenters will demonstrate Real Time and discuss how Real Time, Personal and Commercial Lines Download, and Going Paperless all inter-relate to enhance agency service and sales effectiveness. The presenters will discuss the latest industry developments and the key industry priorities in the year ahead.

10:35 AM – 10:45 AM - Refreshment Break

10:45 AM - 11:45 AM

A Pragmatic Approach to Information Security

Chris McGinley, Practice Manager, Information Security Services for Core BTS, Inc.

Implementing and maintaining strong information security controls can be an imposing task for any organization, regardless of staff experience, technical proficiency, or resources. Where to begin? What should you do next? This session will provide the insight needed to take on this challenge; and, if you're already wrestling with it, they will explore ongoing vulnerability and risk management considerations.

11:45 AM – 12:30 PM

Open Forum Roundtable Discussion - Facilitator, Larry Fortin, CIO of Millers Mutual Group

12:30 PM – 1:30 PM

Lunch

1:30 PM - 2:30 PM

Afternoon Breakout Sessions:

I. IT Change Management at PLM

Dave Deegan & Melissa Farber, Pennsylvania Lumbermens Mutual Insurance Company

Demonstration of PA Lumbermen's Change Management Request Registry developed to formalize and bring transparency to the IT project review, prioritization and implementation processes. Walk-through will include steps in the request lifecycle as it is seen by the user community, management and IT development staff.

II. Outsourcing Roundtable Discussion - Facilitator, Tom Trezise, Esq. of Convergent Insurance Services LLC

Registration Form

Information Systems Roundtable • Monday, April 27, 2009

Penn National Insurance • Harrisburg, PA

Directions will be sent with your registration confirmation.

To register:

Please complete this form & return it by **April 22, 2009**

PAMIC • 1017 Mumma Road, 103 • Wormleysburg, PA 17043

Or **Fax to 717-303-1501** • Or **Register Online** at www.pamic.org

Please type or print clearly.

NAME _____

NICKNAME (for badge) _____

TITLE _____

COMPANY _____

ADDRESS _____

CITY _____ STATE _____ ZIP CODE _____

PHONE (_____) _____ EMAIL _____

Do you have Dietary or Accessibility needs? ___ Yes ___ No

If so, please describe _____

Cost \$40 per person

Please select from the following options

Check Enclosed Send Invoice

Cancellation Policy

A full refund for this seminar will be given if a cancellation notice is received on or before April 22, 2009. Cancellations received after this date will not be eligible for a refund.

List any topics that you would like to have discussed during the roundtable portion of this event *(please indicate if it is for the open forum or outsourcing roundtable)*:



PAMIC

Pennsylvania Association of
Mutual Insurance Companies
1017 Mumma Road, Suite 103
Wormleysburg, PA 17043

PAMIC Information Systems Roundtable April 27, 2009

Parking suggestions:

Walnut Street Garage - Near the Harrisburg Hilton, 215
Walnut Street, Harrisburg, PA

Market Square Garage - 2nd & Chestnut Streets,
Harrisburg, PA

River Street Garage - 218 N. 2nd Street, Harrisburg, PA